

WVU Student Assistance and Referrals Guidance for On-Campus Student Concerns

Emergencies

Seek Help Immediately, then report to CARE



Is there a life-threatening medical emergency or an imminent threat to self or others?	→	911
Has the student expressed threats of violence towards themselves or others?	→	UPD 304-293-COPS (2677) Threat Assessment Communications Team (TACT) or law enforcement response
Has the student allegedly broken a law?	→	
Example: Student says "I hate this class, I'm going to bomb it so I don't have to go anymore this semester."		

Activate the Experts

Act Now, CARE report if extra support needed



Is the student exhibiting unhealthy psychological behavior, expressed suicidal thoughts, or expressed interest in counseling?	→	Carruth Center 304-293-4431 (after hours press 1) Crisis Clinic for urgent concerns Monday – Friday 9 am – 5 pm
Was the student allegedly involved in a Title IX reportable situation?	→	Title IX 304-293-5600, Hotline: 304-906-9930
Example: Student has an advising appointment and mentions thoughts of suicide.		

Follow Procedures

Consultation encouraged



Was the student allegedly involved in a violation of the Student Code of Conduct?	→	Office of Student Conduct 304-293-8111
Is there a process within your department/office to resolve the situation?	→	Contact appropriate personnel
Is the student exhibiting a CARE behavior of concern?	→	CARE Team CARETeam.wvu.edu

Example: Student is being disruptive in the classroom setting.